

NEWSLETTER

Keeping you Informed

When the Surgery is Closed

If you become unwell when the surgery is closed please ring 111 and they will be able to advise you. This service is manned 24 hours per day, 7 days a week.

Carers

Do you look after someone who couldn't manage without your help? Please let us know so we can support you and put you in touch with Carers Support Wiltshire, who are a local charity.

Shingles

We offer Shingles vaccinations to the eligible cohort of patients between 70 or 78. Please contact the surgery to check if you are eligible.

Pneumococcal Vaccine

We are would to vaccinate patients over the age of 65 for the pneumococcal vaccine. Please contact us to see if you are eligible and the necessary appointment can be booked in with either Ali or Elly.

Coronavirus - We would like to thank all our patients for adhering to the guidance issued by the government during the Covid-19 pandemic. Please continue to listen to the advice and stay safe during the lockdown. The staff would like to thank everyone for their continued support. We would like to reassure you that we, at the Surgery, will continue to work in the same way we have been over the last few months. There is no need to cancel any appointments. Please attend if you have one booked. We will continue to offer telephone consultations with GPs in the first instance, and if a face to face appointment is appropriate, this will be arranged. Please do not hesitate to get in touch if you have any concerns as we are here to look after you. Nurse appointments will continue as before, please call us if you need a blood test or if you are due a diabetic or any other review. We are continuing to offer child immunisations, smears, contraceptive advice and coil insertions as normal. Please only come into the surgery building if you have a pre-booked appointment, and remember to wear a face covering. Please continue to use the window at the back of reception for general queries and prescription collection, respecting the 2m social distancing rules.

Coronavirus vaccine - The vaccinating is happening within the local Primary Care Network. The first group of vaccines were delivered to the patients over the age of 80 at Ramsbury Surgery. The patients over the age of 75 are being vaccinated at Pewsey Surgery. The vaccines will then be offered to the over 70s and those that are clinically vulnerable. The surgery will be in contact with you when your age group is eligible for the vaccine. PLEASE DO NOT CALL US.



MenACWY

If you are aged between 18 and 25 you could be eligible for a MenACWY vaccine. Please call the surgery to book your appointment with one of our nurses.

NHS Health Checks

If you are aged between 40 and 74 and your age ends with a 0 or 5 you are eligible for a NHS Health check. If you would like this check, please call the surgery and book with a practice nurse. Ali or Elly will be very pleased to see you.

Online Access - Thank you to all the patients that have registered for online access during this pandemic. It has enabled them to order their medication online. Please also remember that telephone appointments with GPs can also be booked using this service.

Friends and Family Survey - We regularly review how we are providing our service to you. If you would like to comment on how we are doing, please complete a friends and family survey. This can be found on our website. We really do value your comments.

Dispensary Update - Thank you to all of our dispensing patients for your patience and understanding. You are very valuable to us, enabling the dispensary to keep running in this difficult time. As always we try our best to dispense your prescriptions within 3 working days and if you have a mobile number on your record, we will text you when it is ready for collection.

Link - Pewsey & District Link can help take you to hospital appointments, doctors appointments or collect your prescriptions for you. They cover the local area and can be contacted on 01672 564930. The service is run by a group of volunteers and they are always looking for more volunteers to help with the driving and other tasks that are involved in offering this service to the local community.

